COMMISSIONERS TOM FORESE - Chairman **BOB BURNS** DOUG LITTLE ANDY TOBIN **BOYD DUNN**





PATRICIA L. BARFIELD Corporations Division

ARIZONA CORPORATION COMMISSION

Date 04/03/2017

SPENCER'S AIR CONDITIONING & APPLIANCE, INC. % RICHARD BIEDERBECK 525 W 21ST ST **TEMPE, AZ 85282**

Dear Sir or Madam:

Enclosed is a copy of the following document(s) that were served upon the Arizona Corporation Commission on 03/31/2017 as agent for SPENCER'S AIR CONDITIONING & APPLIANCE, INC. :

Case caption: AHRON AND NESSIA BOEHMER H&W V. SPENCER'S AIR CONDITIONING & APPLIANCE, INC., Case number: CC2017-037558RC Court: MARICOPA COUNTY, KYRENE JUSTICE COURT Summons X Complaint Subpoena Subpoena Duces Tecum Default Judgment Judgment Writ of Garnishment Motion For Summary Judgment Motion for Other Sincerely,

Lynda B. Griffin

Custodian of Records

Initials GM

File number -0098335-9

COMMISSIONERS
TOM FORESE – Chairman
BOB BURNS
DOUG LITTLE
ANDY TOBIN
BOYD DUNN



TED VOGT Executive Director

PATRICIA L. BARFIELD
Director
Corporations Division

ARIZONA CORPORATION COMMISSION

CERTIFICATE OF MAILING

The undersigned person certifies the following facts:

On 03/31/2017, GEORGE MOYA, an employee of the Arizona Corporation Commission ("ACC"), received on behalf of the ACC service of the following documents upon the ACC as agent for SPENCER'S AIR CONDITIONING & APPLIANCE, INC.

	t for SPENCER'S AIR CONDITI	.0	
APPI	LIANCE, INC. , number: CC2017-037558RC		kW v. SPENCER'S AIR CONDITIONING &
\boxtimes	Summons		Default Judgment
\boxtimes	Complaint		Judgment
	Subpoena		Writ of Garnishment
	Subpoena Duces Tecum		
	Motion For Summary Judgment		
	Motion for		
	Other		보고는 보다는 동안생생으로 되었다.
	iness address, as follows:		
% 52!	ENCER'S AIR CONDITIONING 8 RICHARD BIEDERBECK 5 W 21ST ST MPE, AZ 85282	& APPLIA	
% 52! TEI	RICHARD BIEDERBECK 5 W 21ST ST MPE, AZ 85282	OF	
The	RICHARD BIEDERBECK W 21ST ST MPE, AZ 85282 undersigned was unable to mail ause that entity is not a registere	OF the above d corpora	

1	Karen A. Richman (#020995)
2	RICHMAN LAW, PLLC
3	6424 E. Greenway Pkwy
	Suite 100 Scottsdale, AZ 85254
4	Tel: (480) 527-6008
5	Fax: (480) 550-8015
6	Email: Karen@karenrichmanlaw.com Attorney for Plaintiff
7	
8	IN THE KYRENE JUSTICE COURT
9	
	MARICOPA COUNTY, STATE OF ARIZONA
10	
11	AHRON AND NESSIA BOEHMER, husband) and wife,) NO. / 2017 -037558 P.C
12	and wife,) NO. C 2017-037558 PC)
13	Plaintiffs,)
14) SUMMONS) vs.
15)
16	SPENCER'S AIR CONDITIONING &)
	APPLIANCE, INC., an Arizona corporation, dba) SPENCERS TV & APPLIANCE
17)
18	Defendant.
19	THE STATE OF ARIZONA TO:
20	
21	Richard Biederbeck Statutory Agent for
22	Spencer's Air Conditioning & Appliance, Inc.
	dba Spencers TV& Appliance 115 W. 1 st Ave
23	Mesa, AZ 85210
24	
25	YOU ARE HEREBY SUMMONED and required to appear and defend, within the time applicable, in this action in this court. If served within Arizona, you shall appear and defend within
26	20 days after the service of the Summons and Complaint upon you, exclusive of the day of service.
27	If served out of the State of Arizona whether by direct service, by registered or certified mail, or by publication you shall appear and defend within 30 days after the service of the Summons and
28	Complaint upon you is complete, exclusive of the day of service. Where process is served upon the
20	Arizona Director of Insurance as an insurer's attorney to receive service of legal process against it in

this state, the insurer shall not be required to appear, answer or plead until expiration of 40 days after date of such service upon the Director. Service by registered or certified mail without the State of Arizona is complete 30 days after the date of filing the receipt and affidavit of service with the Court. Service by publication is complete 30 days after the date of first publication. Direct service is complete when made. Service upon the Arizona Motor Vehicle Superintendent is complete 30 days after filing the Affidavit of Compliance and return receipt or Officer's Return. A.R.S. § 22-213; RCP 4; ARS §§ 20-222, 28-502, 28-503.

YOU ARE HEREBY NOTIFIED that in case of your failure to appear and defend within the time applicable, judgment by default may be rendered against you for the relief demanded in the Complaint.

YOU ARE CAUTIONED that in order to appear and defend, you must file an Answer or proper response in writing with the Clerk of this Court, accompanied by the necessary filing fee, within the time required, and you are required to serve a copy of any Answer or response upon the Plaintiffs' attorney. Rule 10(d), Rules of Civil Procedure; A.R.S. § 12-311; Rule 5, Rules of Civil Procedure; A.R.S. § 22-215 and A.R.S. § 22-216.

**** REQUESTS FOR REASONABLE ACCOMMODATIONS FOR PERSONS WITH DISABILITIES MUST BE MADE TO THE DIVISION ASSIGNED TO THE CASE BY PARTIES AT LEAST THREE (3) DAYS IN ADVANCE OF A SCHEDULED COURT PROCEEDING.

The name and address of Plaintiffs' attorney is:

Karen A. Richman Richman Law, PLLC 6424 E. Greenway Pkwy Suite 100 Scottsdale, AZ 85254 Tel: (480) 527-6008

Fax: (480) 550-8015

SIGNED AND SEALED this date:

7-73-17

Clerk of the Court

1 2	Karen A. Richman (#020995) RICHMAN LAW, PLLC 6424 E. Greenway Pkwy
3	Suite 100
4	Scottsdale, AZ 85254 Tel: (480) 527-6008
5	Fax: (480) 550-8015
6	Email: Karen@karenrichmanlaw.com Attorney for Plaintiff
7	
8	IN THE KYRENE JUSTICE COURT
9	MARICOPA COUNTY, STATE OF ARIZONA
10	
11	AHRON AND NESSIA BOEHMER, husband)
12	and wife, NO. (C20/7-037558Rc
13	Plaintiffs,
14) NOTICE OF DEMAND vs.) FOR JURY TRIAL
15	j
16	SPENCER'S AIR CONDITIONING &) APPLIANCE, INC., an Arizona corporation, dba)
17	SPENCERS TV & APPLIANCE)
18	Defendant.
19	
20	Plaintiffs hereby submits their notice of Domand for a Just Trial
21	Plaintiffs hereby submits their notice of Demand for a Jury Trial.
22	DATED this 23 rd day of February, 2017.
23	
	RICHMAN LAW, PLLC
24	ву_ДОС
25	Karen A. Richman
26	Attorney for Plaintiffs
27	

The Original of the foregoing Certificate filed this 23rd day of February, 2017, with:

The Clerk of the Kyrene Justice Court 201 E. Chicago Street Chandler, AZ 85225

Ву:

1	Karen A. Richman (#020995)				
2	RICHMAN LAW, PLLC 6424 E. Greenway Pkwy				
3	Suite 100				
4	Scottsdale, AZ 85254 Tel: (480) 527-6008				
5	Fax: (480) 550-8015				
6	Email: Karen@karenrichmanlaw.com Attorney for Plaintiff				
7	Theories for Francis				
8	IN THE KYRENE JUSTICE COURT				
9	MARICOPA COUNTY, STATE OF ARIZONA				
10	MINICOLN COUNTY, STATE OF ARIZONA				
11	AHRON AND NESSIA BOEHMER, husband)				
12	and wife,) NO. CC 2017-037558PC				
13	Plaintiffs,)				
14	vs.) COMPLAINT				
15	SPENCER'S AIR CONDITIONING &)				
16	APPLIANCE, INC., an Arizona corporation, dba)				
17	SPENCERS TV & APPLIANCE)				
18	Defendant.				
19					
20	Plaintiff for its complaint alleges as follows:				
21	1. Plaintiffs, Ahron and Nessia Boehmer, are husband and wife and are residents				
22	of Maricopa County, Arizona.				
23	2. Defendant, Spencer's Air Conditioning & Appliance, Inc., is an Arizona				
24	corporation, doing business in Maricopa County, Arizona, doing business as Spencers TV &				
25	Appliance.				
26	3. All acts and omissions alleged in this complaint occurred in Maricopa County,				
27	Arizona.				
28	4. Spencer's Air Conditioning & Appliance, Inc., has a domestic address				

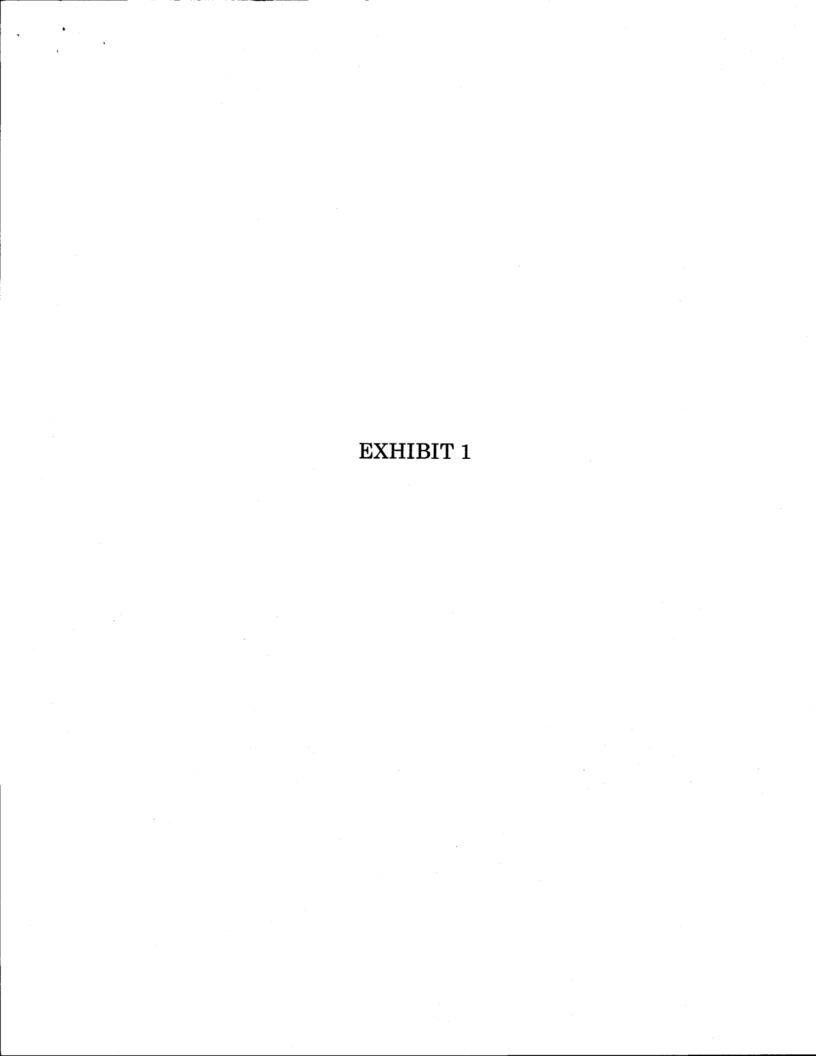
registered with the Arizona Corporation Commission as 525 W. 21st Street, Tempe, AZ; which is within the jurisdiction of this Court. A.R.S. §22-202 (A).

- 5. The contract which is the subject of this Complaint was negotiated, performed and breached in Maricopa County, Arizona.
- 6. Defendants have caused events to occur in Maricopa County which give rise to the causes of action alleged in this complaint.
 - 7. Jurisdiction and venue are proper in this court.

COUNT I BREACH OF CONTRACT

- 8. Plaintiff reincorporates the allegations contained in paragraphs 1 through 7 of this Complaint as if fully restated herein.
- 9. On or about October, 2016, Plaintiff contracted with Defendant for the purchase and installation of appliances in their home. (Exhibit 1, the "Invoice").
 - 10. Plaintiffs paid the Defendant the amount of the contract as requested.
- According to the invoice, Plaintiff specifically instructed Defendant that "no water hookup" was necessary.
 - 12. Upon installation, the water was hooked up contrary to the instructions.
- 13. Plaintiffs explained to the installer that the refrigerator was not to be hooked up to the water.
- 14. Thereafter, the installer disconnected the water hookup but failed to shut off the water.
- 15. Then, the refrigerator was moved back in place by the installer which covered up the fact that the water faucet was discharging water behind the unit causing damage to the flooring and baseboards in the kitchen and adjoining living room.
- 16. As such, Defendant breached the contract regarding the installation of the refrigerator.

1	17
1	17. As a result, Plaintiffs have suffered damages.
2	WHEREFORE, Plaintiff requests judgment against Defendant as follows:
3	A. Actual damages in the amount to be proven at trial, in an amount not in
4	
5	excess of \$10,000.00;
6	B. Costs pursuant to A.R.S. §12-341;
7	C. Reasonable attorney fees pursuant to A.R.S. §12-341.01;
8	C. Reasonable attorney rees pursuant to A.R.S. §12-541.01,
9	DATED this 23 rd day of February, 2017.
10	
11	RICHMAN LAW, PLLC
12	$\mathbf{B}_{\mathbf{y}}$
13	Karen A. Richman
14	Attorney for Plaintiffs
15	
16	The Original of the foregoing Certificate filed this 23 rd day
17	of February, 2017, with:
18	The Clerk of the Kyrene Justice Court
19	201 E. Chicago Street
20	Chandler, AZ 85225
21	By:
22	
23	
24	
25	
26	
20	





TATUM BLVD STORE 13820 NORTH TATUM BLVD. PHOENIX, AZ 85032 Phone (602) 494-0100



Invoice	981234
Date	10-17-16
Store	TATM
Туре	Delivery
Printed	101716 12:40

NESSIA BOEHMER 9095 N. 116TH WAY SCOTTSDALE, AZ 85259

Ship to	
NESSIA BOEHMER 9095 N. 116TH WAY SCOTTSDALE, AZ 85259	

Warehouse	P/O Number	Delivery Date	Terms	Sold At		Bill to Phones	Ship to Phones
TMPE		10-18-16		TATM	Home	(480) 656-2248	(480) 656-2248
	Salesperson	Sal	esperson	3300	Work		
GD6	42 GARY DAVIS				Cell'		
GDAVIS	@SPENCERSTV.COM				Email	n	a-
7		GROUND FLOO	OR SET UP I	vew.	Cirian		

HA OLD UNITS THANK YOU

Item Number	Description	Brand	U/M	Order	Ship	Each Price	Extended
KRFF300ESS	FRENCH DOOR 20CUFT STD DEPTH	KIT	EA	1	0	1779.99	1779.99
RECYCLE	~ APPLIANCE RECYCLING FEE HAUL AWAY APPLIANCE	MIS	EA	1	, 0	5.00	5.00
	REF SS UNIT		/				
MVWB835DW	WASHER 5.3 TOP LOAD	MTG	EA	1	0	649.99	649.99
SSWASHERHOSE	WASHERHOSE-SS-5'PAIR	MIS	EA	1	0	30.00	~ 30.00
LABORDELIVERY	LABOR & DELIVERY	SPE	EA	1	0	30.00	30.00
RECYCLE _.	~ APPLIANCE RECYCLING FEE HAUL AWAY APPLIANCE WHITE WASHER	MIS	EA	1	0	5.00	5.00
COMMENTS	~ENTER INFO NEED TO MOVE DRYER TO INSTALL WASHER AND REINSTALL DRYER 4	SPE	EA	1	0	40.00	40.00
COMMENTS	~ENTER INFO PLEASE BEFORE 12;00 THANK YOU	SPE	EA	. 1	o		
COMMENTS	~ENTER INFO NO WATER HOOK UP ON THIS REF.	SPE	EA	1	0		



TATUM BLVD STORE 13820 NORTH TATUM BLVD. PHOENIX, AZ 85032 Phone (602) 494-0100



Invoice	981234
Date	10-17-16
Store	TATM
Туре	Delivery
Printed	101716 12:40

Item Number	Description	Brand	U/M Order	Ship	Each Price	Extende
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	VS 2669 Auth	=07815B Credit Card	2752.40	St.	des Amount	2539.9 212.4
Ę	Mode CLE SE CO			8,600	% Sales Tax Freight	212.4
SALE AMOUNT	Card # SEQ #: Batch #: INVOICE CLERK Approval Code: Entry Method: Mode:	H 10/17/2016			Total/	2752.4
CUSTOM	<u>g</u> §	8			lance Due	.0

OMER COPY

(602) 494-0100 OME TV AN APPLINCE TAT 13820 N TATUM BLYD. PHOENIX, AZ 85032



TATUM BLVD STORE 13820 NORTH TATUM BLVD. PHOENIX, AZ 85032 Phone (602) 494-0100



Involce	981234-0
Date	10-17-16
Store	TATM
Туре	Delivery
Recap	101816 13:13

Bill to **NESSIA BOEHMER** 9095 N. 116TH WAY SCOTTSDALE, AZ 85259

Ship to **NESSIA BOEHMER** 9095 N. 116TH WAY SCOTTSDALE, AZ 85259

Warehouse	P/O Number	Delivery Date	Terms	Sold At		Bill to Phones	Ship to Phones
TMPE		10-19-16		TATM	Home	(480) 656-2248	(480) 656-2248
	Salesperson	Sa	lesperson		Work	(100) 000 2210	(400) 030 2240
	42 GARY DAVIS				Cell		
GDAVIS	@SPENCERSTV.COM				Email	n	3-
		GROUND FLOO	OR SET U	P NEW/ HA	OLD UNIT	S	

IDP FOR DELIVERY THANK YOU

Item Number	Description	Brand	U/M	Order	Ship	Each Price	Extended
KRFF300ESS	FRENCH DOOR 20CUFT STD DEPTH	KIT	EA	1	0	1779.99	1779.99
	Serial#VS62688727			_		1775.55	1,,,,,,,,,
RECYCLE	~ APPLIANCE RECYCLING FEE HAUL AWAY APPLIANCE	MIS	EA	1	, 0	5.00	5.00
MVWB835DW	REF SS UNIT WASHER 5.3 TOP LOAD Serial#C62874632	MTG	EA	1	0	649.99	649.99
SSWASHERHOSE LABORDELIVERY RECYCLE	WASHERHOSE-SS-5'PAIR LABOR & DELIVERY ~ APPLIANCE RECYCLING FEE	MIS SPE MIS	EA EA EA	1 1 1	0	30.00 30.00 5.00	30.00 30.00 5.00
COMMENTS	HAUL AWAY APPLIANCE WHITE WASHER ~ENTER INFO NEED TO MOVE DRYER TO INSTALL WASHER AND REINSTALL DRYER	SPE	EA	1	0	3.00	5.00
COMMENTS	4 ~ENTER INFO PLEASE BEFORE 12;00 THANK YOU	SPE	EA	1	0		
COMMENTS	~ENTER INFO NO WATER HOOK UP ON THIS REF.	SPE	EA	1	0		
COMMENTS	~FRANK, OK FOR \$40.00 TO MO DRYER AND RE INSTALL, IDP FOR DELIVERY, THANK YOU	SPE	EA	1	0		
KRFF300ESS	FRENCH DOOR 20CUFT STD DEPTH Loc#:	KIT	EA	1-	0	1779.99	1779.99-



TATUM BLVD STORE 13820 NORTH TATUM BLVD. PHOENIX, AZ 85032 Phone (602) 494-0100



Invoice	981234-0
Date	10-17-16
Store	TATM
Туре	Delivery
Recap	101816 13:13

Item Number		Brand	U/M.	Order	Ship	Each Price	Extended
KRFC300ESS	FRENCH DOOR 20CU COUNTERDEPTH	KIT	EA	1	0	1779.99	1779.99
	Loc#:						
COMMENTS	CUST NEEDED COUNTERDEPTH	SPE	EA.	1	0		
COMMENTS	WRONG FRIDGE WAS SENT OUT	SPE	EA	1	0	·	
COMMENTS	THANK YOU	SPE	EA	1	0		
COMMENTS	PLEASE CHECK WASHES HOSES	SPE	EA	1	0		
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					Proceedings	a transmission from the second	
	VS 2669 Auth=07815B Cred	it Card	2	2712.40		Sales Amount	2499.98
•						00% Sales Tax	212.42
					100	Freight	.00
						Total	2712.40
						Balance Due	.00

ALL COSMETIC DAMAGES MUST BE REPORTED WITHIN 48 HOURS TO YOUR STORE

How'd we do? Let us know good or bad at spencerstv.com/survey



TATUM BLVD STORE 13820 NORTH TATUM BLVD. PHOENIX, AZ 85032 Phone (602) 494-0100



Invoice	981362
Date	10-18-16
Store	TATM
Туре	Payment
Printed	101816 13:11
A/R Account	981234

Bill to

NESSIA BOEHMER
9095 N. 116TH WAY
SCOTTSDALE, AZ 85259

Ship to

NESSIA BOEHMER
9095 N. 116TH WAY
SCOTTSDALE, AZ 85259

Warehouse	P/O Number			Terms	Sold At	1	Bill to Phones	Ship to Phones
TMPE					TATM	Home	(480) 656-2248	(480) 656-2248
	Salesperson		Sal	esperson		Work		
CI941 (CHRISTOPHER INMAN					Celf		
CHRISINM	AN@SPENCERSTV.CO	М				Email	n	a

Item Number	Description			Brand #10/Mi	. Order	- Ship	Each Price	s- Extended
	Middle	Payment						40.00-
		VS 2669 A	ith=2222 Credit	eard!	40.00-	13 K 178 A	Sales Amount	40.00-
							00% Sales Tax	.00
							Freight	.00
						2.46	Total	40.00-
							Balance Due	.00

ALL COSMETIC DAMAGES MUST BE REPORTED WITHIN 48 HOURS TO YOUR STORE

How'd we do? Let us know good or bad at spencerstv.com/survey

Richman Law PLLC 6424 E Greenway Pkwy #100 Scottsdale, AZ 85254 (480) 527-6008

IN THE KYRENE JUSTICE COURT OF THE STATE OF ARIZONA IN AND FOR THE COUNTY OF MARICOPA

AHRON AND NESSIA BOEHMER, husband and

Case Number: CC2017-037558DC

wife

Plaintiff,

AFFIDAVIT OF NON-SERVICE

VS.

SPENCER'S AIR CONDITIONING AND APPLIANCE INC. dba SPENCERS TV & APPLIANCE

Defendant.

Received by HOT SHOT DELIVERY INC. on the 24th day of February, 2017 at 2:15 pm to be served on Spencers Air Conditioning & Appliance Inc., C/O Richard Biederbeck, 115 W 1st Ave, Mesa, AZ 85210.

I, Christopher Turnage Badge no. MC-8160, being duly sworn, depose and say that on the 31st day of March, 2017 at 10:00 am, I:

NON-SERVED - DILIGENT: after due search, careful inquiry and diligent attempts was unable to serve the Summons, Complaint, Notice of Jury Demand for Trial on Spencers Air Conditioning & Appliance Inc. for the reasons detailed in the comments below.

Additional Information pertaining to this Service:

2/25/2017 2:25 pm Attempted at 115 W 1st Ave, Mesa - Mr. Biederbeck did not come in today. 2/24/2017 1:40 pm Attempted at 115 W 1st Ave, Mesa - Mr. Biederbeck is not in today, should be in tomorrow. 3/2/2017 4:10 pm Attempted at 525 W 21st St, Tempe - He is not in. 3/9/2017 9:00 am At Mesa address - He is not in at the present time, is out of town. 3/22/2017 4:25 pm At the Mesa address: Not in at this time, he is out of town. 3/29/2017 3:20 pm At the Mesa address - I was told he is on vacation for another 10 days.



AFFIDAVIT OF NON-SERVICE for CC2017-037558DC

I certify that I am over the age of 21, have no interest in the above action, and am a Licensed Process Server, within the county of Maricopa, State of ARIZONA, in good standing and am fully qualified to serve process in this cause.

"I Declare under Penalty of Perjury that the foregoing is true and correct".

Subscribed and Sworn to before me on the 31st day of March , 2017 by the affiant who is personally known to me.

NOTABYBLIBLIC



Christopher Turnage Badge no. MC-8160 Licensed Process Server

HOT SHOT DELIVERY INC. 236 East Pima Street Suite 106 Phoenix, AZ 85004 (602) 277-4747

Our Job Serial Number: DEK-2017000494

Ref: Boehmer

Corporate Inquiry

03/31/2017 State of Arizona P File Number: -0098335-9 Corp. Name: SPENCER'S AIR CONDITIONIN	Public Access System IG & APPLIANCE, INC.	1:32 PM
Domestic Address % RICHARD BIEDERBECK 525 W 21ST ST	Second Address	- -
TEMPE, AZ 85282		
Agent: RICHARD BIEDERBECK Status: APPOINTED 06/16/1982 Mailing Address: 115 W 1ST AVE	Domicile: ARIZONA County: MARICOPA Corporation Type: PROFIT Life Period: PERPETUAL Incorporation Date: 10/01/1974	
MESA, AZ 85210 Agent Last Updated: 05/12/2008	Approval Date: 10/01/1974 Last A/R Received: 5 / 2016 Date A/R Entered: 04/14/2016 Next Report Due: 05/01/2017	5

Sysan Muzzotti

Business Type: RETAIL SALES

CORPORATIONS DIVISION RECORDS SECTION 1300 West Washington Phoenix, Arizona 85007-2929

User Id: GMOYA Invoice No.: 5333458

Check Batch:

Invoice Date: 03/31/2017 Date Received: 03/31/2017

Customer No.: (CASH CUSTOMER)

ATTN:

Quantity Description	Amount
1 SERVICE OF PROCESS -0098335-9 SPENCER'S AIR CONDITIONING & APPLIANCE,	\$25.00
Total Documents: \$	25.00
CHECK 7880 PAYMENT	\$25.00
Balance Due: \$	0.00