

COMMISSIONERS
BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTERSMTIH



ARIZONA CORPORATION COMMISSION



04825675
JODI JERICH
Executive Director

PATRICIA L. BARFIELD
Director
Corporations Division

Date 09/18/2014

CNA TRANSCRIPTION & SECRETARIAL SERVICES LLC
48821 N 27TH AVE
NEW RIVER, AZ 85087

Dear Sir or Madam:

Enclosed is a copy of the following document(s) that were served upon the Arizona Corporation Commission on 09/18/2014 as agent for CNA TRANSCRIPTION & SECRETARIAL SERVICES LLC :

Case caption: CAPITAL ONE BANK (USA), N.A. v. CNA TRANSCRIPTION & SECRETARIAL SERVICES LLC ,

Case number: CC2014-114527RC Court: MARICOPA COUNTY, DESERT RIDGE JUSTICE COURT

- ☒ Summons
- ☒ Complaint
- ☐ Subpoena
- ☐ Subpoena Duces Tecum
- ☐ Default Judgment
- ☐ Judgment
- ☐ Writ of Garnishment
- ☐ Motion For Summary Judgment
- ☐ Motion for
- ☐ Other

Sincerely,

A handwritten signature of Lynda B. Griffin in black ink, written over a horizontal line.
Lynda B. Griffin
Custodian of Records

Initials PTG
File number L18703645

COMMISSIONERS
BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTERSMTIH



ARIZONA CORPORATION COMMISSION

JODI JERICH
Executive Director
PATRICIA L. BARFIELD
Director, Corporations Division

CERTIFICATE OF MAILING

Date: **09/18/2014**

I, **PETER GRAHAM** am an employee of the Arizona Corporation Commission ("ACC"). I hereby certify that on the 17TH day of **SEPTEMBER, 2014**, I received on behalf of the ACC service of the following documents upon the ACC as agent for **CNA TRANSCRIPTION & SECRETARIAL SERVICES LLC**.

Case caption: **CAPITAL ONE BANK (USA) N.A. v. CNA TRANSCRIPTION & SECRETARIAL SERVICES LLC,**
Case number: **CC2014-114527RC**
Court: **MARICOPA COUNTY, DESERT RIDGE JUSTICE COURT**

- | | | | |
|-------------------------------------|-----------------------------|--------------------------|---------------------|
| <input checked="" type="checkbox"/> | Summons | <input type="checkbox"/> | Default Judgment |
| <input checked="" type="checkbox"/> | Complaint | <input type="checkbox"/> | Judgment |
| <input type="checkbox"/> | Subpoena | <input type="checkbox"/> | Writ of Garnishment |
| <input type="checkbox"/> | Subpoena Duces Tecum | | |
| <input type="checkbox"/> | Motion For Summary Judgment | | |
| <input type="checkbox"/> | Motion for | | |
| <input type="checkbox"/> | Other | | |

I hereby certify that on the 18TH day of **SEPTEMBER, 2014**, I placed a copy of the above listed documents in the United States Mail, postage prepaid, addressed to

CNA TRANSCRIPTION & SECRETARIAL SERVICES LLC

at its last known place of business as follows:

48821 N 27TH AVE
NEW RIVER, AZ 85087

OR

I hereby certify that I was unable to mail the above listed documents to

because that entity is not a registered corporation or limited liability company in the State of Arizona, and the Arizona Corporation Commission has no record of its known place of business.

I declare and certify under penalty of perjury that the foregoing is true and correct.

Executed on this date:

(signature) _____

09/18/2014

DESERT RIDGE
JUSTICE COURT
FILED

14 SEP -5 PM 3:20

Stanley M. Hammerman, Esq., (#004048)
Jon R. Hultgren, Esq., (#010014)
HAMMERMAN & HULTGREN, P.C.
3101 North Central Avenue, Suite 500
Phoenix, Arizona 85012
Telephone: (602) 264-2566
Facsimile: (602) 266-3488
minute_entry@hammerman-hultgren.com

Attorneys for Plaintiff

IN THE DESERT RIDGE JUSTICE COURT
MARICOPA COUNTY, ARIZONA
18380 N. 40th Street, Suite 13
Phoenix, AZ 85032

CAPITAL ONE BANK (USA), N.A.,

Plaintiff,

vs.

CNA TRANSCRIPTION & SECRETARIAL
SERVICES, LLC, an Arizona Limited
Liability Company,

Defendants.

NO.

CC2014-114527RC

SUMMONS

THE STATE OF ARIZONA TO THE DEFENDANTS:

CNA Transcription & Secretarial Services, LLC
c/o Cyndi Ambrosio, Statutory Agent
48821 N. 27th Avenue
New River, AZ 85087

1. You are summoned to respond to this complaint by filing an answer with this court and paying the court's required fee. If you cannot afford to pay the required fee, you may request the court to waive or to defer the fee.
2. If you were served with this summons in the State of Arizona, the court must receive your answer to the complaint within twenty (20) calendar days from the date you were served. If you were served outside the State of Arizona, the court must receive your answer to the complaint within thirty (30) days from the date of service. If the last day is a Saturday, Sunday, or holiday, you will have until the next working day to file your answer. When calculating time, do not count the day you were served with the summons.
3. This court is located at (physical address): 18380 N. 40th Street, Suite 13, Phoenix, AZ 85032

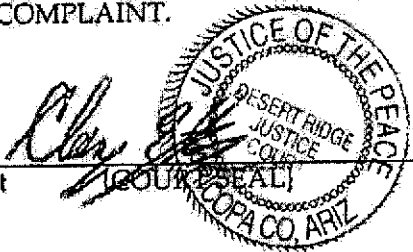
1 4. Your answer must be in writing. (a) You may obtain an answer form from the court listed
2 above, or on the Self-Service Center of the Arizona Judicial Branch website at
3 <http://www.azcourts.gov/> under the "Public Services" tab. (b) You may visit
4 <http://www.azturbocourt.gov/> to fill in your answer form electronically; this requires
payment of an additional fee. (c) You may also prepare your answer on a plain sheet of
paper, but your answer must include the case number, the court location, and the names
of the parties.

5 5. You must provide a copy of your answer to the plaintiff(s) or to the plaintiff's attorney.

6 IF YOU FAIL TO FILE A WRITTEN ANSWER WITH THE COURT WITHIN THE TIME
7 INDICATED ABOVE, A DEFAULT JUDGMENT MAY BE ENTERED AGAINST YOU, AS
8 REQUESTED IN THE PLAINTIFF(S) COMPLAINT.

9 Date: 07/10/2014

10 By the Court



11
12 REQUEST FOR REASONABLE ACCOMMODATION FOR PERSONS WITH DISABILITIES
13 MUST BE MADE TO THE COURT AS SOON AS POSSIBLE BEFORE A COURT
14 PROCEEDING.
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Notice to the Defendant: A lawsuit has been filed against you in justice court!
You have rights and responsibilities in this lawsuit. Read this notice carefully.

1. In a justice court lawsuit, individuals have a right to represent themselves, or they may hire an attorney to represent them. A family member or a friend may not represent someone in justice court unless the family member or friend is an attorney. A corporation has a right to be represented by an officer of the corporation, and a limited liability company ("LLC") may be represented by a managing member. A corporation or an LLC may also be represented by an attorney.

If you represent yourself, you have the responsibility to properly complete your court papers and to file them when they are due. The clerks and staff at the court are not allowed to give you legal advice. If you would like legal advice, you may ask the court for the name and phone number of a local lawyer referral service, the local bar association, or a legal aid organization.

2. You have a responsibility to follow the Justice Court Rules of Civil Procedure ("JCRCR") that apply in your lawsuit. The rules are available in many public libraries, at the courthouse, and online at the Court Rules page of the Arizona Judicial Branch website, at <http://www.azcourts.gov/>, under the "AZ Supreme Court" tab.

3. A "plaintiff" is someone who files a lawsuit against a "defendant." You must file an answer or other response to the plaintiff's complaint in writing and within twenty (20) days from the date you were served with the summons and complaint (or thirty (30) days if you were served out-of-state.) If you do not file an answer within this time, the plaintiff may ask the court to enter a "default" and a "default judgment" against you. Your answer must state your defenses to the lawsuit. Answer forms are available at the courthouse, and on the Self-Service Center of the Arizona Judicial Branch website at <http://www.azcourts.gov/> under the "Public Services" tab. You may prepare your answer electronically at <http://www.azurbancourt.gov/>; this requires payment of an additional fee. You may also prepare your answer on a plain sheet of paper, but your answer must include the court location, the case number and the names of the parties. You must provide to the plaintiff a copy of any document that you file with the court, including your answer.

4. You may bring a claim against the plaintiff if you have one. When you file your answer or written response with the court, you may also file your "counterclaim" against the plaintiff.

5. You must pay a filing fee to the court when you file your answer. If you cannot afford to pay a filing fee, you may apply to the court for a fee waiver or deferral, but you must still file your answer on time.

6. You may contact the plaintiff or the plaintiff's attorney and try to reach an agreement to settle the lawsuit. However, until an agreement is reached you must still file your answer and participate in the lawsuit. During the lawsuit, the court may require the parties to discuss settlement.

7. Within forty (40) days after your answer has been filed, you and the plaintiff are required to provide a disclosure statement to each other. The disclosure statement provides information about witnesses and exhibits that will be used in the lawsuit. A party may also learn more about the other side's case through discovery. Read the Justice Court Rules of Civil Procedure for more information about disclosure statements and discovery.

8. The court will notify you of all hearing dates and trial dates. You must appear at the time and place specified in each notice. If you fail to appear at a trial or a hearing, the court may enter a judgment against you. To assure that you receive these notices, you must keep the court informed, in writing, of your current address and telephone number until the lawsuit is over.

2008-01-01
2008-01-01
2008-01-01
2008-01-01

AS 8 12 5-132 41

DESERT RIDGE
JUSTICE COURT
FILED
14 SEP -5 PM 3:20

Stanley M. Hammerman, Esq., (#004048)
Jon R. Hultgren, Esq., (#010014)
HAMMERMAN & HULTGREN, P.C.
3101 North Central Avenue, Suite 500
Phoenix, Arizona 85012
Telephone: (602) 264-2566
Facsimile: (602) 266-3488
minute_entry@hammerman-hultgren.com

Attorneys for Plaintiff

IN THE DESERT RIDGE JUSTICE COURT
MARICOPA COUNTY, ARIZONA
18380 N. 40th Street, Suite 13
Phoenix, AZ 85032

CAPITAL ONE BANK (USA), N.A.,

Plaintiff,

vs.

CNA TRANSCRIPTION & SECRETARIAL
SERVICES, LLC, an Arizona Limited
Liability Company,

Defendant.

NO. CC2014-114527RC

COMPLAINT
(Contract)

Plaintiff alleges as follows:

I.

Plaintiff is a national banking association.

II.

Defendant is an Arizona limited liability company.

III.

On or about November 1, 2011, Defendant entered into a contract with Plaintiff for credit card services.

IV.

Defendant breached said contract by failing to pay as required. The last payment was received by Plaintiff on December 13, 2013.

...

V.

There is still due and owing from Defendant to Plaintiff the principal sum of not less than Five Thousand Four Hundred Eighty-Two and 32/100 Dollars (\$5,482.32). Payments totaling the sum of Nine Hundred Forty-Two and 96/100 Dollars (\$942.96) were applied prior to the filing of this lawsuit. See Exhibit 1.

VI.

Plaintiff made demand upon Defendant for such sums due and owing. Defendant, however, failed and refused to pay.

VII.

Pursuant to contract and/or A.R.S. § 12-341.01, Plaintiff is entitled to recover costs incurred herein.


WHEREFORE, Plaintiff demands Judgment against Defendant(s), and each of them, as follows:

1. For the principal sum of not less than Five Thousand Four Hundred Eighty-Two and 32/100 Dollars (\$5,482.32).
2. For court costs incurred herein; and
3. For such other and further relief as the Court may deem just and proper.

DATED this 26th day of June, 2014.

HAMMERMAN & HULTGREN, P.C.

By


Jon R. Hultgren
3101 North Central Avenue, Suite 500
Phoenix, Arizona 85012
Attorney for Plaintiff



Take control of your finances today!

Call 1-800-258-9319 to get up-to-date information about your account and make payments. It's not too late. Call now to get started.

Your account is being serviced by Capital One Services, LLC unless you've been notified otherwise. Please note, if your account is being serviced by a third party, then your call will be automatically routed to them.

NOTICE: PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION



Page 1 of 1
Customer Service 1-800-258-9319
www.capitalone.com/solutions

Aug. 27 - Nov. 25, 2012

VISA BUSINESSCARD 2110
NEW BALANCE **PAYMENT DUE** **DUE DATE**
\$6,425.28 \$6,425.28 Past Due

Available Credit: \$0.00

IMPORTANT ACCOUNT UPDATES

Your full balance is due. Any payment you make will reduce your balance and help pay off your debt faster. The amount you owe may differ if you've entered into a separate payment agreement.

Previous Balance	Payments and Credits	Fees	Interest Charged	New Balance
\$6,525.28	- \$100.00	+ \$0.00	+ \$0.00	= \$6,425.28

TRANSACTIONS

PAYMENTS, CREDITS & ADJUSTMENTS FOR CYDNI AMBROSIO #2110

1	11 OCT	PAYMENT	(\$50.00)
2	08 NOV	PAYMENT	(\$50.00)

FEES

Total Fees This Period	\$2.00
------------------------	--------

INTEREST CHARGED

Total Interest This Period	\$0.00
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TOTALS YEAR TO DATE

Total Fees This Year	\$11.000
Total Interest This Year	\$1,052.70

Help is Available.
Just pick up the phone.



Call 1-800-258-9319 and a specially trained agent will be happy to help you check your balance and make payments.

INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Type of Balance	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Interest Charge
Non-Interest Bearing	0.000%	\$6,425.28	\$0.00

PLEASE RETURN PORTION BELOW WITH PAYMENT OR LOG ON TO WWW.CAPITALONE.COM/SOLUTIONS TO MAKE YOUR PAYMENT ONLINE:



Account Number: XXXXXXXXXXXX 2110

Due Date

New Balance

Amount Enclosed

Past Due

\$6,425.28

Manage your account online.



Visit www.capitalone.com/solutions to manage your account online. Have information at your fingertips 24/7 without picking up the phone.

CYDNI AMBROSIO
CHA TRANSCRIPTION & SECRETARIA
8605 N 27TH AVE
NEW RIVER, AZ 85087-6095

Capital One Bank (USAA), N.A.
P.O. BOX 71083
CHARLOTTE, NC 28272-1083

Please make checks payable to Capital One Bank (USAA), N.A. and mail with this coupon in the enclosed envelope.

EXHIBIT 1

The first of these is the fact that the system is not a simple one. It is a complex one, and it is one that is not easily understood. The second is the fact that the system is not a simple one. It is a complex one, and it is one that is not easily understood. The third is the fact that the system is not a simple one. It is a complex one, and it is one that is not easily understood.

Tag Messenger
1027 E Washington St. Suite 100
Phoenix, AZ 85034
Ph: (602)254-3900

Desert Ridge Justice Court
18380 N 40th St, Phoenix, AZ 85032

CAPITAL ONE BANK (USA), N.A.,

Plaintiff,

vs.

NO. CC 2014-114527 RC

CNA Transcription & Secretarial Services, LLC, an
Arizona limited liability company

CERTIFICATE OF NON -
SERVICE

Defendant,



277026

The undersigned certifies under penalty of perjury:

I received: **Summons and Complaint** from **Hammerman & Hultgren P.C.** and have been unable to effect service upon

CNA Transcription & Secretarial Services, LLC

The following attempts at service were made:

Date/Time - License Plates	Address	Remarks
Friday 07/18/2014-11:10 AM	48821 N 27th Avenue New River, AZ 85087	As per homeowners James and Sharon Mertens, the subject now resides in Florence, AZ. The provided address is: 7997 W. Georgetown Way Florence, AZ. 85132, 520 251-5823. Reportedly, she and family moved about five months ago.

Comments/Prev. Attempts: Attempted service upon Cyndi Ambrosio/Stat Agent. Invalid/moved; The current address for the subject is: 7997 W. Georgetown Way Florence, AZ. 85132, 520 251-5823;
Location Type: Residential

I declare under penalty of perjury that the foregoing is true and correct.

X

James Miller, Jr.

Maricopa County - MC7345

Date Of Last Attempt: 07/18/2014

Court Case#: CC 2014-114527 RC

Client/Atty File#: E0071741

Fees:

Service of Process \$55.00

TOTAL: \$55.00

CORPORATIONS DIVISION
RECORDS SECTION
1300 West Washington
Phoenix, Arizona 85007-2929

User Id: PGRAHAM
Invoice No.: 4582655

Check Batch:
Invoice Date: 09/18/2014
Date Received: 09/18/2014
Customer No.:

ATTN:
(CASH CUSTOMER)

Quantity	Description	Amount
1	SERVICE OF PROCESS L-1870364-5 CNA TRANSCRIPTION & SECRETARIAL SERVICES	\$25.00
Total Documents: \$		25.00
	CHECK 8849	\$25.00
PAYMENT		
Balance Due: \$		0.00

Corporate Maintenance

09/18/2014

State of Arizona Public Access System

8:56 AM

File Number: L-1870364-5

Corp. Name: CNA TRANSCRIPTION & SECRETARIAL SERVICES LLC

Domestic Address

48821 N 27TH AVE

NEW RIVER, AZ 85087

Second Address

Agent: CYDNI AMBROSIO

Status: APPOINTED 08/29/2013

Mailing Address:

48821 N 27TH AVE

NEW RIVER, AZ 85087

Agent Last Updated: 01/28/2014

Business Type:

Domicile: ARIZONA

County: MARICOPA

Corporation Type: DOMESTIC L.L.C.

Life Period: PERPETUAL

Incorporation Date: 08/29/2013

Approval Date: 09/05/2013

Last A/R Received: /

Date A/R Entered:

Next Report Due:

Ken Jolly

